

# ALICE: THROUGH THE LOOKING GLASS

## FREQUENTLY ASKED QUESTIONS

### THE SHOW

#### What is Promenade-Style?

The performance is promenade-style which means the audience move to various performance areas within the park space. Each travel section is walkable and wheelchair accessible.

#### Will there be seating or should we bring a blanket/chairs?

Each performance area may be slightly different. There will be a blanketed area down the front for the little ones and standing room for the grown-ups. There will be some seating provided but if you would like to bring your own picnic chairs, please do.

#### How many performance areas are there and how long is each section?

There are 6 main performance areas and each section runs for no longer than 15mins. (*Individual scene times vary*)

### TIMES

#### What time does the performance start?

The Morning performances commence at 10am. The Front of House staff will be on site half an hour prior to performance.

The Afternoon performances commence at 3pm. Again, our Front of House staff will be on site half an hour prior to performance.

#### What time will the performance finish?

The performance will run for approximately 90mins. (*Times will vary slightly*) The audience are invited to remain in the Gardens afterwards for photo opportunities with the cast for a short time after each performance.

#### Will there be an interval?

No. The Show runs for approximately 90mins with no interval.

### PARKING/PERFORMANCE ENTRANCE

#### Where do I park?

On street parking along Balls Lane, Pimlico and surrounding streets.

#### Which gate at Anderson Gardens do I enter for the performance?

Balls Lane entrance will be best for our performance.

#### Are there toilets on-site?

Yes, portable toilets are provided.

### WHAT CAN I BRING?

#### Is there food for sale?

Yes. There will be general refreshments for sale – drinks, chocolates, chips, lollies etc.

#### Can I bring my own food and drinks?

Yes. Patrons can bring their own food and drinks (excluding alcohol). Bulky items can be left with Front of House during the promenade performance and collected after the show.

**Can I bring my own alcohol?**

Local Laws state that no alcohol is to be brought into public parks for consumption there. This must be strictly adhered to and we will confiscate any alcohol brought in. There will also be no alcohol for sale.

**What do I do with my picnic basket during the show?**

The promenade will lead you back to where you started so you can leave all your belongings in the first area and our front of house staff will look after them for you during the show.

**What else should I bring?**

As an outdoor performance, mosquito repellent, sunscreen and hats are recommended.

**TICKETS / EXCHANGES / RAIN POLICY****Can I exchange my tickets for another performance during the season?**

Yes. However, you must arrange for the exchange prior to the scheduled performance date purchased and will be subject to availability.

**What happens if it rains?**

If a performance is cancelled in advance due to rain, we will attempt to notify and reissue all tickets for another performance during the season subject to availability. If this is not possible we will arrange a full refund or credit.

If the show is interrupted and officially cancelled due to weather or circumstances beyond our control, we will attempt to reissue tickets for another performance during the season. If this is not possible due to availability, we will arrange a credit note with TheatreiNQ valid for 12 months.

**WHAT ELSE SHOULD I KNOW?**

We encourage the little ones (and the more mature audience members also) to feel free to come dressed up as their favourite Wonderland/Looking Glass character! Have some fun with the theme of this event!!